

**Regeneration and procedures**

How did you first hear about the plans to demolish Red Road?  
Were you surprised to hear the announcement that Red Road 213/183/153 was to be demolished?  
Do you agree with that decision?

Have you always felt adequately informed about what is being planned for Red Road?  
What has been your main source of information?  
Have you seen any regeneration plans?  
What do you think of these plans?

Have you felt satisfied with the way your own relocation is being handled?  
Have you had enough choice in terms of your next housing?  
Was the consultation adequate?  
Do you regret having to leave Red Road? If so, why?  
Are you pleased to be leaving Red Road? If so, why?

How does it feel now the building is being cleared?  
How do you think the clearance might be done differently?

Do you feel the move itself will be easy?  
Who covers those costs?  
Are you looking forward to the move or dreading it? Why?

For you, what will be the saddest thing about leaving Red Road?  
For you, what will be the fondest memory you take from your time at Red Road?  
Do you think you will stay in touch with Red Road: friends, family neighbours?

**RECORDING RED ROAD: 'Show Us Your Home'**

Date of Interview	
Interviewee	
Video-handler	
Confirm seen information brochure	
Consent sign off complete	

<b>Participant details 1</b>	
Size of household	
Number of Household present	
Gender	
Family position	
Age	
Main Income source/occupation	
Time lived in this flat	
Time lived in Red Road	
Floor level	
Flat number	

<b>Participant details 2</b>	
Size of household	
Number of Household present	
Gender	
Family position	
Age	
Main Income Source/occupation	
Time lived in this flat	
Time lived in Red Road	
Floor level	
Flat number	

### **Living in Red Road**

We will start by asking you some general questions about living in Red Road.

You say you have lived here for ( ...) years/months: What were your feelings when you were offered a flat here?

[Were you pleased to be given a flat in Red Road or not?]

How big was your household when you moved in?

Did you know anything of Red Road before you came here?

What kinds of things had you heard?

How did that make you feel about moving in here?

After you moved in, what did you hear about Red Road?

Can you tell me something of what it has been like to live in Red Road?

What are the good things about living here?

What are the bad things about living here?

Can you tell me something of what it has been like to live in this flat?

What are the good things about your flat?

What are the bad things about your flat?

Can we ask your specific opinion on the following:

Living in a multi and Living on the (...) floor

The lift service

Garbage service

Doing washing

Safety

The concierge

Your neighbours

The environment / facilities

How easy is it to keep this place warm? How do you keep warm?

How do you deal with a broken lift?

How do you deal with your garbage?

How often would you call on the concierge? How do you ask him to help?

Do you visit neighbours, which ones and how often?

### **How you have lived in this flat**

We would like you tell us something of the home improvements you yourself have made here.

Can you list the main changes you have made to the flat since you have lived here?

Why did you make those changes?

How much money do you think you have spent over your time here on those changes?

Do you think some of the things you have done should have been dealt with by the Housing Authority? Why?

Are there restrictions on what changes you can make?

What are those restrictions? Do you know why they are in place?

How do you come to know about them?

Is there a booklet you get when you move in?

Are there regular inspections? Who does them?

Do the inspections 'over look' certain things?

What is the routine you follow when something goes wrong in the flat?

Who do you contact?

Who responds?

What kind of waiting time?

Is the response satisfactory?

What can you do if you are still dissatisfied?

Can you tell us something about your furnishings and ornaments.

Have you been able to make the flat nice enough for yourself? (there would need to be judgement used here as to appropriateness of this question)

What has prevented you from doing this?

